

**DIVISION OF HEALTH CARE FINANCING AND POLICY
CLINICAL POLICY TEAM, BEHAVIORAL HEALTH PROGRAM**

BEHAVIORAL HEALTH TECHNICAL ASSISTANCE (BHTA)

Agenda – Wednesday, January 9, 2019

10:00 - 11:00 a.m.

Facilitator: Kim Riggs, DHCFP, Behavioral Health Social Services Program Specialist

1. Purpose of BH Monthly Calls:

The BHTA WebEx meeting format, offers providers an opportunity to ask questions via the Q & A or the “chat room” and receive answers in real time. If you have questions prior to the monthly webinar or after, for additional assistance submit directly to the BehavioralHealth@dhcfp.nv.gov

a. Introductions – DHCFP, SURS, DXC Technology

2. Recent DHCFP Public Notices:

Link for upcoming DHCFP Public Hearings, Meetings, and Workshops:

<http://dhcfp.nv.gov/Public/AdminSupport/PublicNotices/>

3. DHCFP Behavioral Health Policy Updates:

- DHCFP Behavioral Health Services webpage <http://dhcfp.nv.gov/Pgms/CPT/BHS/> Medicaid Services Manuals. Prior to requesting assistance concerning policy clarification, please make sure to review the following MSM Chapters, 100, 400 and 3300. Below is the link to Nevada Medicaid Provider Portal that has a quick link for assistance. <http://dhcfp.nv.gov/Resources/AdminSupport/Manuals/MSM/MSMHome/>
- **PRIOR AUTHORIZATION & FA-11 Form:** Currently DHCFP and the QIO Vendor, DXC Technology are continuing to take the guidance and suggestion from last month’s BHTA WebEx to incorporate some of the suggestions provided by our BH providers. DHCFP BH Policy unit appreciates your direct feedback and have moved this forward to update the FA-11 form per your direct comments. Please continue to complete the FA -11 form as previously instructed. Guidance on changes will be provided when the form is updated and a DXC Technology Web Announcement will be posted to ensure providers are notified.
- **Interns/Psychological Assistants, MEDICAID SERVICES MANUAL (MSM) 403.1.B Clarification**
http://dhcfp.nv.gov/uploadedFiles/dhcfpnhgov/content/Resources/AdminSupport/Manuals/MSM/C400/MSM_CH_400_18_12_28.pdf
Please review all enrollment and billing criteria for Independent Professionals. Once an intern has completed the specific education per their scope of practice, experience, training and have met the credentialing and licensure to coordinate and provide services the intern must complete their individual provider type enrollment. Only licensed professionals can practice outside of the PT 14; interns cannot link to PT 20. Interns be sure to re-enroll once status changes to a licensed professional.

4. DHCFP Surveillance Utilization Review (SUR) Updates:

Updates or reminders for Providers: Surveillance and Utilization Review (SUR) Unit.

- Report Provider Fraud/Abuse: <http://dhcfp.nv.gov/Resources/PI/SURMain/>
- Provider Exclusions, Sanctions and Press Releases: <http://dhcfp.nv.gov/Providers/PI/PSExclusions/>

5. DXC Technology Updates:

Joann Katt, LPN, Medical Management Center/Behavioral Health Team Lead.

Alyssa Kee, DXC Technology Field Representative, alyssa.s.kee@dxc.com

Review Nevada Medicaid Provider Portal following areas for BH Providers:

- Billing Information <https://www.medicaid.nv.gov/providers/BillingInfo.aspx>
- Provider Training <https://www.medicaid.nv.gov/providers/training/training.aspx>
- Provider Enrollment <http://dhcfp.nv.gov/Providers/PI/PSMain/>

NEW PROVIDER FEATURED LINK: MODERNIZATION PROJECT

Please review the information per this new Nevada Medicaid featured Link area. There are several important announcements. This was created to keep all providers informed on training, electronic billing, electronic claims, etc.:

<https://www.medicaid.nv.gov/providers/Modernization.aspx>

Link for Web Announcements

<https://www.medicaid.nv.gov/providers/newsannounce/default.aspx>

Dec 24, 2018, #1785 – Clarification of Intensive Outpatient Program (IOP) Codes and Guidelines

Dec 28, 2018, #1788 – Modernization: Reminder with Dates All Providers and Delegates Need to Know to Prepare for Paperless Processes

Jan 02, 2019, #1794 – Claims Denying in Error with Edit Code 0155 Have Been Automatically Reprocessed.

Jan 04, 2019, #1797 -- New Reimbursement Rates for Basic Skills Training

6. Behavioral Health Provider Questions

The Behavioral Health Policy WebEx would like to address provider questions each month. This will allow us to address topics, concerns, questions from the Behavioral Health providers and make sure the specialists are focusing training and educational components to your needs and gathering your direct input from the BHTA WebEx. We will review last month's questions in detail.

Please email questions, comments or suggested topics for guidance to BehavioralHealth@dhcfp.nv.gov